## Guidelines for attending of Electronic Meeting by Inventech Connect

Shareholders and proxies wishing to attend the meeting can proceed according to the procedure for submitting the request form to attend the meeting via electronic media as follows:

#### Step for requesting Username & Password from via e-Request system

1. The Shareholders must submit a request to attend the meeting by Electronic Means via Web Browser at 回览 https://pro.inventech.co.th/BDMS144964R/#/homepage or scan QR Code shown in the picture



and follow the steps as



\*\* Merge user accounts, please using the same email and phone number \*\*

- Click link URL or scan QR Code in the letter notice Annual General Meeting
  - Choose type request for request form to 4 step
    - Step 1 Fill in the information shown on the registration
    - Step 2 Fill in the information for verify
    - Step 3 Verify via OTP
    - Step 4 Successful transaction, The system will display information again to verify the exactitude of the information
  - Please wait for an email information detail of meeting and Password
- 2. For Shareholders who would like to attend the Meeting either through the Electronic Means by yourself or someone who is not the provided independent directors, please note that the electronic registration will be available from 27 March 2024 at 8:30 a.m. to 5 April 2024 Until the end of the meeting.
- 3. The electronic conference system will be available on 5 April 2024 at 11:00 a.m. Shareholders or proxy holders shall use the provided Username and Password and follow the instruction manual to access the system.

## Appointment of Proxy to the Company's Directors

For Shareholders who authorize one of the Company's Independent Directors to attend and vote on his or her behalf, The Shareholders can submit a request to attend the meeting by Electronic Means of the specified procedures or send the proxy form together with the required documents to the Company by mail to the following address. The proxy form and required documents shall be delivered to the Company by 4 April 2024 at 5.00 p.m.

Bangkok Dusit Medical Services PCL

Company Secretary Department

2 Soi Soonvijai 7, New Petchburi Rd., Huaykwang, Bangkok 10310

# If you have any problems with the software, please contact Inventech Call Center



02-931-9138



@inventechconnect

The system available during 27 March - 5 April 2024 at 08.30 a.m. - 05.30 p.m.



(Specifically excludes holidays and public holidays)



Report a problem @inventechconnect

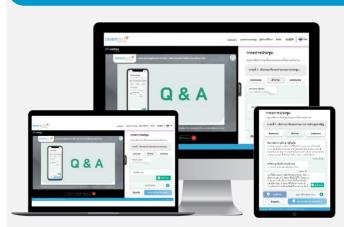
## Steps for registration for attending the meeting (e-Register) and voting process (e-Voting)

- ullet Get email and password that you received from your email or request $oldsymbol{\omega}$
- 2 Click on "Register" button, the system has already registered and counted as a quorum.
- Click on "Join Attendance", Then click on "Join Meeting" button
- Select which agenda that you want to vote
- 5 Click on "Vote" button
- 6 Click the voting button as you choose
- 7 The system will display status your latest vote



To cancel the last vote, please press the button "Cancel latest vote (This means that your most recent vote will be equal to not voting, or your vote will be determined by the agenda result) Shareholders can conduct a review of the votes on an agenda basis. When the voting results for that agenda are closed.

## Step to ask questions via Inventech Connect



- Select which agenda
- Click on "Question" button
- 1 Ask a question
  - > Type the question then click "Send"
- 2 Ask the question via video
  - Click on "Conference"
  - Click on "OK" for confirm your queue
  - Please wait for the queue for you then you can open the microphone and camera

#### How to use Inventech Connect



User Manual e-Request



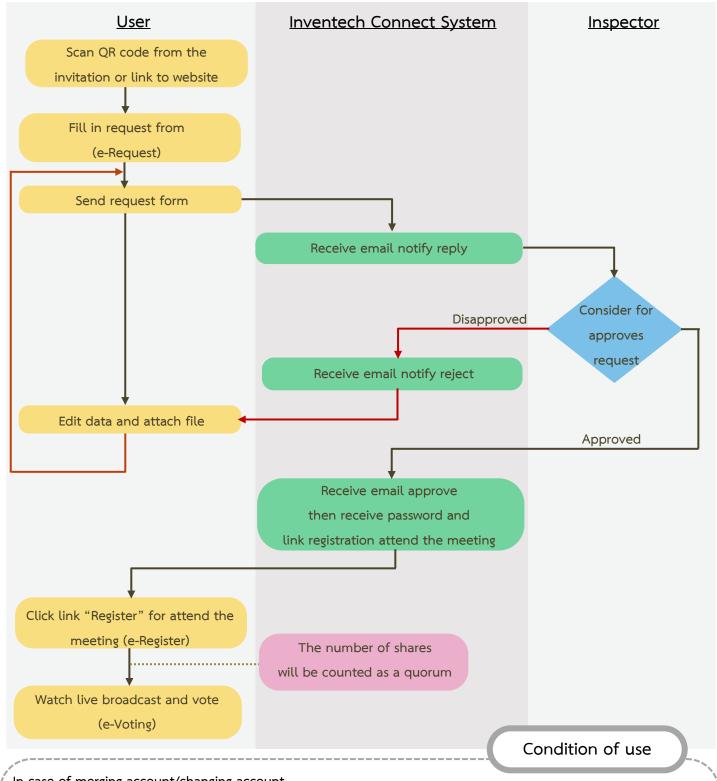
User Manual e-Voting



Video of using Inventech Connect

- \* Note: Operation of the electronic conferencing system and Inventech Connect systems depends upon the internet of the shareholder or proxy. Please also check equipment and/or program for the best performance. The following equipment and/or program is required for the access of the system.
  - 1. Internet speed requirements
    - High-Definition Video: the recommended internet speed is 2.5 Mbps
    - High Quality Video: the recommended internet speed is 1.0 Mbps.
    - Standard Quality Video: the recommended internet speed is 0.5 Mbps.
  - 2. Equipment requirements.
    - Smartphone/Tablet that use IOS or android OS.
    - PC/Laptop that use Windows or Mac OS.
  - 3. Requirement of Browser: Chrome (recommended) / Safari / Microsoft Edge \*\* The system does not support Internet Explorer.

## G uidelines for attending of Electronic Meeting



In case of merging account/changing account

In case filing request multiple by using the same email and phone number, the systems will merge account or in case user has more than 1 account, you can click on "Change account" and the previous account will still be counted as the base in the meeting.

In case of exiting the meeting

Attendees can click on "Register for exit the quorum", the number of your shares will be deducted from the meeting base.